

CTC Communications Corp.
d/b/a EarthLink Business
PSC NO: 1 - Telephone
Effective Date: September 30, 2012

Leaf: 120
Revision: 0
Superseding Revision:

RESOLD LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 2 - EXCHANGE SERVICES (CONT'D.)

2.8 CLASS Services, (Cont'd.)

2.8.2 Description of Features, (cont'd.)

C. Repeat Dialing

The Repeat Dialing feature allows a Customer to automatically redial the last number dialed. This is accomplished by the Customer activating a code. The network periodically tests the busy/free status of the called line for up to 30 minutes until both lines are found free and then redials the call for the Customer. The Repeat Dialing feature also allows Customers, having reached a busy number, to dial a code before hanging up. The Repeat Dialing feature then continues to try the busy number for up to 30 minutes until it becomes free. Once the busy line is free the call is automatically redialed and the Customer is notified of the connected call via a distinctive ring.

The following types of calls cannot be automatically redialed:

- Calls to 800 Service numbers
- Calls to 900 Service numbers
- Calls preceded by an interexchange carrier access code
- International Direct Distance Dialed calls
- Calls to Directory Assistance
- Calls to 911

D. Automatic Recall

The Automatic Recall stores the number of the most recent incoming call (including unanswered incoming calls) to a Customer's number. This allows a Customer to dial back any missed or unanswered telephone calls.

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