

CTC Communications Corp.
d/b/a EarthLink Business
PSC NO: 1 - Telephone
Effective Date: September 30, 2012

Leaf: 132
Revision: 0
Superseding Revision:

RESOLD LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 2 - EXCHANGE SERVICES (CONT'D.)

2.14 Basic Toll free Service

2.14.1 General

Toll free service is available to Subscribers for incoming calls. Calls originate from any interstate or intrastate location over a toll free (800/888) number and terminate to a Customer-provided switched access line. Call charges are billed to the Subscriber rather than to the originating caller. Since interLATA calls cannot be prevented from reaching an toll free service number, the Subscriber must also subscribe to an interLATA toll free service or similar service provided by an interexchange carrier.

Toll free service does not include person to person, collect, conference or other calls requiring operator handling. Service may be furnished only when and for so long as the Customer subscribes to a sufficient number of access lines to adequately handle the volume of telephone calls received, without interfering with any of the services offered by the Company.

The minimum service period is one month.

Service is furnished by the Company at rates based on the accumulated time per month. Accumulated time is based on a minimum average of one minute per call. Time is charged in full hours with any remaining fraction over 2 hour treated as a full hour.

A connection charge applies to each access line.

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