## DeltaCom, Inc. d/b/a EarthLink Business

PSC No. 1 – Telephone

Effective Date: September 13, 2012

Leaf: 65 Revision: 0 Superseding Revision:

## INTEREXCHANGE TELECOMMUNICATIONS TARIFF

## SECTION 3 - DESCRIPTION OF SERVICE (CONT'D.)

## 3.4 Aspect Option D

Aspect is intended only for new Customers. However, a current Customer may convert their current service to Aspect if one of the following conditions applies:

- 3.4.1 If the Customer chooses to convert their service within the initial 90 days of their current term, if the Customer agrees to enter into a new term agreement, equal to or greater length than, their present term agreement;
- 3.4.2 If the Customer's present term is within six 6. months of expiration;
- 3.4.3 If the Customer has not entered into a term agreement; or
- 3.4.4 If the Customer is adding multiple locations and/or new products that will result in an increase in the existing account by 50% or more, and the Customer enters into a new term of equal or greater length than their present term.

Conversions will occur only at the Customer's bill cycle.

All Aspect calls are rated based on flat rates and duration of the call. Calls are timed in six 6. second increments after the initial eighteen (18) seconds of the call. Service rates are the same for inbound and outbound calls but may be different for Customers who choose to enter into a term agreement for a period of 12, 24 or 36 months. Discounts available to the Customer for the term periods listed are 5%, 7%, and 10%, respectively, of their total monthly usage. The term begins when the Customer's first usage occurs, rather than on the "signed" date of the term agreement. There is no minimum usage requirement for Customers who do not enter into a term agreement.

Monthly recurring charges apply for each toll free number. A surcharge will apply per call billed to a calling card.