# DeltaCom, Inc. d/b/a EarthLink Business

PSC No. 1 – Telephone

Effective Date: September 13, 2012

## Leaf: 32 Revision: 0 Superseding Revision:

#### INTEREXCHANGE TELECOMMUNICATIONS TARIFF

#### SECTION 2 - RULES AND REGULATIONS (CONT'D.)

### 2.15 Cancellation of Service (Cont'd.)

### 2.15.4 Cancellation by the Company

- A. <u>Notice</u> Upon five (5) days written notice for business customers and ten (10) days written notice for residential customers, the Company may refuse, terminate, discontinue or limit the use of Service (either temporarily or permanently) to the Customer or withhold the provision of ordered or contracted Service, without liability:
  - 1. if any regulated balance is past due;
  - 2. if the Customer exceeds its credit limit and does not cure within the applicable notice period referenced above in this section after receipt of such notice, which such notice may be by phone, mail, fax or e-mail;
  - 3. when necessitated by conditions beyond the Company's control;
  - 4. for violation of any of the provisions contained in this tariff and/or the Customer's Agreement with the Company, including the Terms and Conditions;
  - 5. for violation of any law, rule, regulation or policy of any governing authority having jurisdiction over the Service;
  - 6. by reason of any order or decision of a court, public service commission or federal regulatory body or other governing authority prohibiting the Company from furnishing the Service;
  - 7. for use of obscene, profane or grossly abusive language over or by means of the Company's facilities, or failure, upon reasonably notice, to cease and refrain from such practice.