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INTEREXCHANGE TELECOMMUNICATIONS TARIFF

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SECTION 2 - RULES AND REGULATIONS (CONT'D.)

2.14 Refusal of Service

2.14.1 The following may not constitute cause for refusal of service to a present or prospective customer:

- A. failure of a prior Customer to pay for service at the premises to be serviced;
- B. failure to pay for a different class of service for a different entity; or
- C. failure to pay directory advertising charges.

2.15 Cancellation of Service

2.15.1 General

If the Customer cancels or terminates an order prior to the installation of Services, the Company shall invoice the Customer and the Customer shall pay to the Company the following: (i) all standard installation charges; and (ii) all costs incurred by the Company in connection with such order, including, without limitation, installation and other costs incurred with third parties with respect to such cancelled Service and labor costs for work performed by the Company employees with respect to such order.

Notice for Cancellation of Service by Customer must be provided in compliance with Section 2.15.6.