Business Telecom, Inc. d/b/a EarthLink Business

PSC No. 2 - Telephone

Effective Date: September 12, 2012

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INTEREXCHANGE SERVICES TARIFF

SECTION 2 - RULES AND REGULATIONS (CONT'D.)

2.12 Refusal of Service

- 2.12.1 The following may not constitute cause for refusal of service to a present or prospective customer:
 - A. failure of a prior customer to pay for service at the premises to be serviced;
 - B. failure to pay for a different class of service for a different entity; or
 - C. failure to pay directory advertising charges.