# Business Telecom, Inc. d/b/a EarthLink Business

PSC No. 2 - Telephone

Effective Date: September 12, 2012

Leaf 13 Revision: 0 Superseding Revision:

#### INTEREXCHANGE SERVICES TARIFF

#### SECTION 2 - RULES AND REGULATIONS (CONT'D.)

### 2.5 Limitations (Cont'd.)

## 2.5.4 (Cont'd.)

- E. changes in any of the facilities, operations or procedures of the Customer that render any equipment, facilities or service provided by the Company obsolete or require modification or alteration of such equipment, facilities or service or otherwise affect its use or performance;
- F. any intentional, wrongful act of a the Company employee when such act is not within the scope of the employee's responsibilities for the Company and/or is not authorized by the Company.
- G. any representations made by the Company employees that do not comport or are inconsistent with the provisions herein;
- H. any non completion of calls due to network busy conditions; and
- I. any calls not actually attempted to be completed during any period that Service is unavailable.

The Company's entire liability for any claims, loss, damages or expenses from any cause whatsoever shall not exceed the sums actually paid to the Company by the Customer for the Service giving rise to the claim.