

Choice One Communications of New York Inc. Leaf: 1
Choice One Communications of New York Inc.
d/b/a EarthLink Business
PSC No. 3 - Telephone
Effective Date: September 9, 2012

Leaf: 101
Revision: 0
Superseding Revision:

SWITCHED ACCESS SERVICES TARIFF

SECTION 8 - BILLING AND COLLECTION, (CONT'D.)

8.4 Billing Name And Address Service, (Cont'd.)

8.4.2 Obligations of the Customer

- A. With each order for BNA service, the Customer shall identify the authorized individual and address to receive the BNA information.
- B. A Customer which orders BNA service on a mechanized basis and which intends to submit tapes of record messages for processing must provide the company with an acceptable test tape or transmission which includes all call types for which BNA information may be requested.
- C. The Customer shall institute adequate internal procedures to insure that BNA information, including that related to non-published and non-listed telephone numbers, is used only for the purpose set forth in this tariff and that BNA information is available only to those Customer personnel or agents with a need to know the information. The Customer must handle all billing name and address information designated as confidential by the company in accordance with the company's procedures concerning confidential information. The company will provide to the Customer a statement of its procedures concerning confidential information.
- D. The Customer shall not publicize or represent to others that the company jointly participates with the Customer in the development of the Customer's end user records, accounts, databases or market data, records, files and databases or other systems it assembles through the use of BNA service.
- E. When the Customer orders BNA service for both interstate and intrastate messages, the projected percentage of interstate use must be provided in a whole number to the company. The company will designate the number obtained by subtracting the projected interstate percentage from 100 (100-projected interstate percentage = intrastate percentage) as the projected intrastate percentage. This whole number percentage will be used by the company to apportion the rates and nonrecurring charges between interstate and intrastate in those circumstances where the recorded message detail is not sufficient to permit the company to determine the appropriate jurisdiction. This percentage will remain in effect until a revised report is received as set forth below.