

Choice One Communications of New York Inc.
d/b/a EarthLink Business
PSC No. 3 - Telephone
Effective Date: September 9, 2012

Leaf: 22
Revision: 0
Superseding Revision:

SWITCHED ACCESS SERVICES TARIFF

SECTION 2 - GENERAL REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.15 Allowances for Interruption in Service

D. (Cont'd.)

2. For usage based charges, no credit will be allowed for an interruption less than 24 hours. The Customer shall be credited for an interruption of 24 hours or more at the rate of 1/30 of:
 - (a) the monthly rates;
 - (b) the assumed minutes of use charge; or
 - (c) the minimum monthly usage charge, whichever is applicable, for each period of 24 hours or major fraction (12 hours and 1 minute) thereof that the interruption continues. However, in the case of the service billed based on actual usage, no credit allowance will be given when the actual usage charge exceeds the minimum monthly usage charge in any one monthly billing period.