

Choice One Communications of New York, Inc.
d/b/a EarthLink Business
PSC No. 4 - Telephone
Effective Date: September 10, 2012

Leaf 64
Revision: 0
Superseding Revision:

NETWORK INTERCONNECTION SERVICES TARIFF

SECTION 4 - ISSUANCE, PAYMENT AND CREDITING OF CUSTOMER BILLS (CONT'D.)

4.2 Credit Allowance Conditions (Cont'd.)

4.2.1 Service Interruptions (Cont'd.)

- C. In case of a service interruption, allowance for the period of interruption, if not due to the negligence or fault of the LEC shall be as follows.
 - 1. For NET-I services provided under the flat rate schedule, no credit shall be allowed for an interruption of less than 24 hours.
 - a. The LEC shall be credited for an interruption of 24 hours or more at the rate of 1/30 of the flat rated charges for each period of 24 hours or major fraction thereof that the interruption continues due to Telephone Company fault.
 - b. No credit will be provided for any part of the interruption that is due to the fault of the LEC or when it is mutually agreed that the interruption shall continue for a specified period of time.
 - 2. The credit allowance(s) for an interruption or for a series of interruptions shall not exceed the flat rated charges, if applicable, for the service interrupted in any one monthly billing period.
- D. Should the LEC elect to use an alternative service provided by the Telephone Company during the period that a service is interrupted not due to the fault of the Telephone Company, the LEC must pay the tariffed rates and charges for the alternative service used.