

CTC Communications Corp.
d/b/a EarthLink Business
PSC No. 3 - Telephone
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ACCESS SERVICES TARIFF

SECTION 6 - SWITCHED ACCESS SERVICE (CONT'D.)

6.4 Responsibility of the Telephone Company (Cont'd.)

6.4.7 Design Blocking Probability (Cont'd.)

- C. The Company will preform routine measurement functions for the capacity ordered, whether ordered in lines, trunks or BHMCs, in accordance with Company design blocking criteria, to assure that an adequate number of transmission paths are in service. The Company will recommend that additional capacity (i.e., BHMC, lines or trunks), be ordered by the customer when additional paths are required to reduce the measured blocking to the designed blocking level.

D. Excessive Trunk Group Blocking

For FGD capacity ordered, the design blocking objective is assumed to have been met if the routine measurements show that the measured blocking does not exceed the thresholds. Excessive trunk group blocking occurs when the blocking thresholds are exceeded. The customer will be notified by the Company to increase its capacity (BHMC or quantities of trunks) when excessive trunk group occurs on groups carrying FGD traffic. If the order for sufficient additional capacity to handle the customer's traffic has not been received by the Company within fifteen days of the notification, the Company will bill the customer for each overflow in the excess of the following chargeable thresholds.