

**CTC Communications Corp.**  
**d/b/a EarthLink Business**  
PSC No. 3 - Telephone  
Effective Date: September 10, 2012

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Revision: 0  
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ACCESS SERVICES TARIFF

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SECTION 6 - SWITCHED ACCESS SERVICE (CONT'D.)

6.4 Responsibility of the Telephone Company (Cont'd.)

6.4.4 Provision of Performance Data

- A. Subject to the availability, end to end service performance data available to the Company through its own service evaluation routines, may also be made available to the customer based on previously arranged interval and format.
1. These data provide information on overall end to end call completion and non-completion performance (e.g., customer equipment blockage, failure results and transmission performance).
  2. These data do not include service performance data which are provided under other tariff sections, (e.g., testing service results).
  3. If data is to be provided in other than paper format, the charges for such provisions will determined on an individual case basis.

6.4.5 Trunk Group Measurements Reports

Subject to availability, trunk group data in the form of usage in CCS, peg count and overflow, will be made available to the customer, based on previously agreed to intervals. Regulations pertaining to this report are also contained in Section 6.5.2, following.

6.4.6 Determination of Number of End Office Transport Terminations

For analog entry switches, a termination will be provided for each transmission path provided. For digital entry switches, an equivalent termination will be provided for each transmission path provided.