

**CTC Communications Corp.**  
**d/b/a EarthLink Business**  
PSC No. 3 - Telephone  
Effective Date: September 10, 2012

Leaf 151  
Revision: 0  
Superseding Revision:

---

ACCESS SERVICES TARIFF

---

SECTION 6 - SWITCHED ACCESS SERVICE (CONT'D.)

6.4 Responsibility of the Telephone Company

6.4.1 Transmission Specifications

- A. The Company will, upon notification by the customer that the data parameters are not being met, conduct tests independently or in cooperation with the customer, and take any necessary action to insure that the data parameters are met.
- B. Each switched access service transmission path is provided with standard transmission specifications (Types A, B, and C). There are three types of transmission specifications. The standard for a particular transmission path is dependent on the switched access service arrangement, the entrance facility, the interface group and whether the service is directly routed or via an access tandem. Data transmission parameters are also provided with each switched access transmission path.

6.4.2 Network Management

- A. The Company will administer its network to insure the provision of acceptable service levels to all telecommunications users of the Telephone Company's network services. Generally, service levels are considered acceptable only when both end users and customers are able to establish connections with little or no delay encountered within the Telephone Company.