

CTC Communications Corp.
d/b/a EarthLink Business
PSC No. 3 - Telephone
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ACCESS SERVICES TARIFF

SECTION 6 - SWITCHED ACCESS SERVICE (CONT'D.)

6.3 Description of Switched Access (Cont'd.)

6.3.3 800 Data Base Access Service

- A. 800 Data Base Access Service is a service offering utilizing trunk side switched access service. The service provides for the forwarding of end user dialed 800 calls to a Company service switching point which will initiate a query to the data base to preform the customer identification function. The call is forwarded to the appropriate customer based on the dialed 800 number. The customer has the option of having the dialed 800 number (i.e., 1-800-NXX-XXXX) or, if the 800 to POTS number translation feature is specified, a translated ten digit POTS number (i.e., NPA-NXX-XXXX) is delivered to the customer premises.
 - 1. An 800 customer identification charge described in 6.4.4, applies to customer who obtain 800 access services.
- B. No access code is required for 800 data base access service. When an 800+NXX-XXXX call is originated by an end user, the Company will preform the customer identification function based on the dialed digits to determine the customer location to which the call is to be routed. The customer identification function will be available at suitably equipped end offices or access tandem switches. If the call originates from an end office switch not equipped to provide the customer identification function, the call will be routed to an access tandem at which the function is available. Once the customer identification function has been established, the call will be routed to the customer. Calls originating from an end office switch not included in the customer's area of service for 800 data base will not be completed.
- C. The provision of 800 data base service requires access to the 800 Service management system through the following action:
 - 1. Direct access by the customer of other authorized party, to the 800 Service management system.