

CTC Communications Corp.
d/b/a EarthLink Business
PSC No. 3 - Telephone
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ACCESS SERVICES TARIFF

SECTION 6 - SWITCHED ACCESS SERVICE (CONT'D.)

6.4 Responsibility of the Telephone Company (Cont'd.)

6.4.2 Network Management (Cont'd.)

- B. The Company maintains the right to apply protective controls (i.e., those actions such as call gapping, which selectively cancel the completion of traffic), over any traffic carried over its network, including that associated with a customer's Switched Access service. Generally such protective measures would only be taken as a result of occurrences such as failure or overload of Company or customer facilities, natural disasters, mass calling or national security demands.
1. In the event that the protective controls applied by the Company result in the complete loss of service by the customer, the customer will be granted credit allowance for service interruption as set forth in section 2.11.

6.4.3 Design and Traffic Routing of Tandem Switched Trunks

- A. For tandem switched access service which is ordered on a BHMC basis, the Company shall design and determine the selection of facilities from the serving wire center of the customer premises to the access tandem, and to the subtending end offices.
1. The Company shall also decide if the capacity is to be providing originating only, terminating only, or two-way trunk groups.
2. The Company will decide whether trunk side access will be provided through the use of two-wire or four-wire trunk terminating equipment.