

**CTC Communications Corp.**  
**d/b/a EarthLink Business**  
PSC No. 3 - Telephone  
Effective Date: September 10, 2012

Leaf 183  
Revision: 0  
Superseding Revision:

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ACCESS SERVICES TARIFF

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SECTION 7 - INTRALATA PRE-SUBSCRIPTION SERVICE (CONT'D.)

7.3 Application of Rates and Charges (Cont'd.)

7.3.1 Intra-LATA Pre-Subscription (Cont'd.)

C. Unauthorized ILP PIC Change/Restoral

1. If a customer denies authorizing a change in ILP as submitted by an IC, the customer will be credited the previously billed ILP PIC NRC, and the ILP PIC NRC will be waived for restoring the customer to its previous ILP PIC.
2. The ILP PIC NRC will be assessed, as applicable, to an IC as set forth following when a customer denies authorizing the change in ILP as submitted by the IC (refer to Section 7.3.1A4).
  - (a) One ILP PIC NRC is assessed to the alleged unauthorized IC to recover the disputed ILP PIC NRC previously billed to the customer.
  - (b) One ILP PIC NRC is assessed to the alleged unauthorized IC to restore the customer to its previous ILP PIC.
3. In accordance with the FCC's slamming liability rules in CC Docket 94B129, if an alleged unauthorized IC is ultimately exonerated of liability, the IC is entitled to receive full payment from the customer for all services provided. In such situations, any ILP PIC NRC assessed against the IC by the Telephone Company is subject to rebilling to the customer by the alleged unauthorized IC.