

**CTC Communications Corp.**  
**d/b/a EarthLink Business**  
PSC No. 3 - Telephone  
Effective Date: September 10, 2012

Leaf 166  
Revision: 0  
Superseding Revision:

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ACCESS SERVICES TARIFF

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SECTION 6 - SWITCHED ACCESS SERVICE (CONT'D.)

6.5 Obligations of the Customer

6.5.1 Facility Requirements

When ordering switched access service, the customer must, at a minimum, specify the local transport entrance facility, either existing or new, to be used and whether direct trunked transport or tandem switched transport is to be furnished. When direct trunked transport is to be furnished, the customer must also specify the direct trunked transport to be used, either existing or new.

6.5.2 Report Requirements

- A. Customers are responsible for providing the following reports or notification to Telephone Company, when applicable.
1. Jurisdictional Reports - When a customer orders switched access service for both interstate and intrastate use, the customer is responsible for providing Jurisdictional Reports, from which charges will be apportioned.
  2. Code Screening Reports - When a customer orders service class routing, the report must indicate the number of trunks and / or the appropriate codes to be instituted in each end office or access tandem switch, for each of the arrangements ordered.
  3. Trunk Group Measurement Reports - With the agreement of the customer, trunk group data in the form of usage in CCS, peg count and overflow for its end of all access trunk groups, where technologically feasible, will be made available to the Telephone Company. This data will be used to monitor trunk group utilization and service performance and will be based in previously arranged intervals and format. Regulations pertaining to this report are also contained in Section 6.4.5, preceding.