

CTC Communications Corp.
d/b/a EarthLink Business
PSC No. 3 - Telephone
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ACCESS SERVICES TARIFF

SECTION 6 - SWITCHED ACCESS SERVICE (CONT'D.)

6.6 Rate Regulations (Cont'd.)

6.6.1 Description of Rates and Charges (Cont'd.)

A. Nonrecurring Charges (NRCs) (Cont'd.)

3. Service Rearrangements

Service rearrangement are changes to existing installed which do not result in either a change in the minimum requirements as set forth in Section 2 or a change in physical location of the point of termination at the customer's premises or a customer's end user's premises. Changes which result in the establishment of new minimum period obligations are treated as discontinuances of existing service, and installations of new service, as specified in Section 6.6.3F, following. Changes in physical location of the point of termination are treated as moves, as specified in Section 6.6.3E. The charge to the customer for the service rearrangement is dependent on whether the change is administrative only or involves an actual physical change to the service. The following administrative changes will be made without charge to the customer.

- (a) Change in customer name
- (b) Change of customer or customer's end user premises address when the change of address is not a result of a physical relocation of equipment.
- (c) Change in billing data [name, address or contact name or telephone number].
- (d) Change in agency authorization
- (e) Change of customer circuit identification
- (f) Change in billing account number
- (g) Change in customer test line number
- (h) Change of customer or customer's end user contact name or telephone number
- (i) change of jurisdiction