

CTC Communications Corp.
d/b/a EarthLink Business
PSC No. 3 - Telephone
Effective Date: September 10, 2012

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Revision: 0
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ACCESS SERVICES TARIFF

SECTION 2 - GENERAL REGULATIONS (CONT'D.)

2.5 Customer Notification and Coordination (Cont'd.)

2.5.6 Customer Coordination with Respect to Network Contingencies

- A. The Company intends to work cooperatively with the customer to develop network contingency plans in order to maintain maximum network capability following natural or man made disasters which affect telecommunications services, subject to the restoration priority requirements Part 64.401 of the FCC's rules and regulations, which specifies the priority system for such activities.