

**CTC Communications Corp.**  
**d/b/a EarthLink Business**  
PSC No. 3 - Telephone  
Effective Date: September 10, 2012

Leaf 29  
Revision: 0  
Superseding Revision:

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ACCESS SERVICES TARIFF

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SECTION 2 - GENERAL REGULATIONS (CONT'D.)

2.1 Undertaking of the Company

2.1.4 Claims

Company shall be indemnified and held harmless by Customer against all claims, suits, proceedings, expenses, losses, liabilities, or damages (collectively "Claims") arising from the use of the services pursuant to this Tariff involving:

- A. Claims of third parties, including patrons or customers of Customer, arising out of, resulting from, or related to the use of the services;
- B. Claims for libel, slander, invasion of privacy, or infringement of copyright arising from any communication using the services;
- C. Claims for patent infringement arising from combining or using the facilities and equipment furnished pursuant to this Tariff in connection or in combination with facilities or equipment not furnished by the Company; and
- D. All other Claims arising out any act or omission of Customers or patrons of Customer, in connection with the services made available to the Customer pursuant to this Tariff.