

**CTC Communications Corp.**  
**d/b/a EarthLink Business**  
PSC No. 3 - Telephone  
Effective Date: September 10, 2012

Leaf 100  
Revision: 0  
Superseding Revision:

---

ACCESS SERVICES TARIFF

---

SECTION 5 - ACCESS SERVICE ORDER (CONT'D.)

5.3 Access Order Service Date Intervals, (Cont'd.)

5.3.3 Advance Order Interval (Cont'd.)

B. Cancellation or Partial Cancellation of an Advance Order Interval Access Order

When the Customer cancels an Access Order, the order will be withdrawn. The Advance Payment will not be credited or refunded.

Any decrease in the number of ordered Access Services will be treated as a partial cancellation, and the portion of the Advance Payment for the services canceled will not be credited or refunded.