

CTC Communications Corp.
d/b/a EarthLink Business
PSC No. 3 - Telephone
Effective Date: September 10, 2012

Leaf 83
Revision: 0
Superseding Revision:

ACCESS SERVICES TARIFF

SECTION 2 - GENERAL REGULATIONS (CONT'D.)

2.11 Allowances for Interruptions (Cont'd.)

2.11.1 Credit for Interruptions (Cont'd.)

B. (continued)

Two (2) or more interruptions of fifteen (15) minutes or more during any one twenty-four (24) hour period shall be considered as one (1) interruption.

Interruptions Over 24 Hours and Less Than 72 Hours

Interruptions over twenty-four (24) hours and less than seventy-two (72) hours will be credited one-fifth (1/5) day for each 3-hour period or fraction thereof. No more than one (1) full day's credit will be allowed for any period of twenty-four (24) hours.

Interruptions Over 72 Hours

Interruptions over seventy-two (72) hours will be credited two (2) days for each full twenty-four (24) hour period. No more than thirty (30) days credit will be allowed for any one (1) month period.