

CTC Communications Corp.
d/b/a EarthLink Business
PSC No. 3 - Telephone
Effective Date: September 10, 2012

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ACCESS SERVICES TARIFF

SECTION 2 - GENERAL REGULATIONS (CONT'D.)

2.11 Allowances for Interruptions (Cont'd.)

2.11.1 Credit for Interruptions (Cont'd.)

B. (Cont'd.)

A credit allowance will be given for interruptions of thirty (30) minutes or more.
Credit allowances shall be calculated as follows:

Interruptions of 24 Hours or Less

<u>Length of Interruption</u>	<u>Interruption Period To Be Credited</u>
Less than 30 minutes	None
30 minutes up to but not including 3 hours	1/10 Day
3 hours up to but not including 6 hours	1/5 Day
6 hours up to but not including 9 hours	2/5 Day
9 hours up to but not including 12 hours	3/5 Day
12 hours up to but not including 15 hours	4/5 Day
15 hours up to but not including 24 hours	One Day