

CTC Communications Corp.
d/b/a EarthLink Business
PSC No. 3 - Telephone
Effective Date: September 10, 2012

Leaf 91
Revision: 0
Superseding Revision:

ACCESS SERVICES TARIFF

SECTION 4 - BILLING NAME AND ADDRESS SERVICE (CONT'D.)

4.3 Obligations of the Customer

- 4.3.1 With each order for BNA Service, the Customer shall identify the authorized individual and address to receive the BNA information.
- 4.3.2 The Customer shall institute adequate internal procedures to insure that BNA information, including that related to non-published and non-listed telephone numbers, is used only for the purpose set forth in this Tariff and BNA information is available only to those Customer personnel or agents with a need to know the information. The Customer must handle all billing name and address information designated as confidential by the Company in accordance with the Company's procedures concerning confidential information. The Company will provide to the Customer a statement of its procedures concerning confidential information upon request.
- 4.3.3 The Customer shall not publicize or represent to others that the Company jointly participates with the Customer in the development of the Customer's end user records, accounts, data bases or market data, records, files and data bases or other systems it assembles through the use of the BNA Services.