

**CTC Communications Corp.**  
**d/b/a EarthLink Business**  
PSC No. 3 - Telephone  
Effective Date: September 10, 2012

Leaf 92  
Revision: 0  
Superseding Revision:

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ACCESS SERVICES TARIFF

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SECTION 4 - BILLING NAME AND ADDRESS SERVICE (CONT'D.)

4.4 Rate Regulations

- 4.4.1 Service Establishment Charges apply for the initial establishment of BNA Service on a manual basis.
- 4.4.2 A charge applies for each request for BNA information for a telephone number on a manual basis. The Company will keep a count of the requests processed, and will bill the Customer in accordance with these counts whether or not the Company was able to provide BNA information for all requests.
- 4.4.3 When a customer cancels an order for BNA Service after the order date, the Service Establishment Charge applies.