

CTC Communications Corp.
d/b/a EarthLink Business
PSC No. 3 - Telephone
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ACCESS SERVICES TARIFF

SECTION 2 - GENERAL REGULATIONS (CONT'D.)

2.8 Customer Deposits and Advance Payments

2.8.1 Advance Payments

The Company may require a Customer to make an advance payment before services and facilities are furnished. The advance payment will not exceed an amount up to two (2) months of estimated monthly usage charges. In addition, where special construction is involved, the advance payment may also include an amount equal to the estimated non-recurring for the special construction and recurring charges (if any) for a period to be set between the Company and the Customer. The advance payment will be credited to the customer's initial bill. An advance payment may be required in addition to a deposit.

2.8.2 Deposits

The Company reserves the right to examine the credit record of a Customer. If the Customer's financial condition is unknown or unacceptable to the Company, the Customer may be required to provide the Company with a security deposit which the Company may apply against overdue charges.

- A. The amount of security deposit shall not exceed two month's estimated total monthly bill, and will be collected and maintained in accordance with the Department's rules and regulations. The fact that a security deposit has been made in no way relieves the customer from prompt payment of bills upon presentation nor does it constitute a waiver or modification of practices of the Company for discontinuance of service for nonpayment of any sums due for service rendered.
- B. Interest is credited to the Customer annually, or upon termination of the service, or upon the return of the deposit by the Company. The rate of interest for business Customers is equivalent to the rate paid on a Two-Year United States Treasury notes for the proceeding 12 months ending December 31 as reported in the most current Federal Reserve Bulletin monthly publication.