

Choice One Communications of New York Inc.
d/b/a EarthLink Business
PSC No. 1 - Telephone
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LOCAL EXCHANGE SERVICES

SECTION 8 - SPECIAL SERVICES AND PROGRAMS

8.1 Lifeline Telephone Service

8.1.1 Lifeline Discounted Service

This service provides either a 50% reduction in the port charge (as defined in Section 5 of this tariff) paid by the Customer, or a credit of \$3.50, which ever is greater. In no case will the total service charge for Lifeline Discounted Service exceed that of the dominant local exchange service provider in the same area. Current Lifeline rates are shown in the Rate Attachment.

8.1.2 Eligibility

These services are restricted to low income residential customers for a single exchange access line at the principle residence. To qualify for Lifeline service a customer must be certified as income eligible for benefits from any one of the Home Energy Assistance Programs (HEAP) or at least one of the following Entitlement Programs administered by the New York State Department of Social Services:

- Aid to Families with Dependent Children (AFDC)
- Food Stamps
- Home Energy Assistance Program (HEAP)
- Home Relief
- Medicaid
- Supplemental Security Income (SSI)

In addition, applicants are eligible for Lifeline service when approved to receive either a Veteran's Disability Pension or a Veteran's Surviving Spouse Pension. Applicants must provide proof to the Company that they are receiving one of these Pensions.

Issued By: Vice President - Tax, Atlanta, Georgia 30309