

PSC NY No. 10--COMMUNICATIONS

Verizon New York Inc.

Section 5
Third Revised Page 150
Superseding Second Revised Page 150NETWORK ELEMENTS5. Unbundled Network Elements (Cont'd)5.8 Directory Assistance and Operator Services (Cont'd)5.8.3 Inward Operator Services: Wholesale Busy Line Verification and Interrupt

This option permits a TC that does not use the Telephone Company's Basic Operator Services to request Busy Line Verification and Interrupt on the Telephone Company's access lines. The TC's operator services provider must connect to the Telephone Company's operator services switch. This connection requires Feature Group D (FGD) trunks. (C)

At the request of the TC's operator services provider, a Telephone Company operator will attempt to determine the status of an exchange service line (e.g., in use, idle, or out of order). The Telephone Company operator will report the results to the TC operator services provider. If the Telephone Company operator reports the line to be in use, the TC operator services provider, per the TC end user's request, may ask the Telephone Company operator to interrupt the busy line. The Telephone Company operator will interrupt any existing conversation on the busy line and request termination of the call, so that the TC's end user may attempt to complete a call on the line.

The Telephone Company will respond to one telephone number per call on requests for Wholesale Busy Line Verification and Interrupt. This service cannot be provided on ported telephone numbers, telephone numbers which forward calls using Call Forwarding service features, or telephone numbers which have Call Waiting provisioned on the line. The TC shall indemnify and hold the Telephone Company harmless against all claims that may arise from either party to the interrupted call or any other person.

The Telephone Company will bill the TC for each Wholesale Busy Line Verification or Interrupt call, either on an occurrence basis or on operator work second basis, as set forth in Section 5.8.8(F) following.

5.8.4 (Reserved for future use)

5.8.5 (Reserved for future use)

5.8.6 (Reserved for future use)

Issued in compliance with Order of the Public Service Commission, dated October 15, 2002 in Case Nos. 98-C-1357, 00-C-0127, and 00-C-1945.

See PREFACE Item 26 for Statement of Company's Reservation of Objections.

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