

PSC No: 16 - Gas
Rochester Gas and Electric Corporation
Initial Effective Date: December 1, 2012

Leaf No. 27
Revision: 1
Superseding Revision: 0

GENERAL INFORMATION

2. HOW TO OBTAIN SERVICE (Cont'd)

C. APPROVAL OF INSTALLATION

Before service is supplied at any location, the customer must provide the Company with satisfactory proof that the piping and associated equipment which has been installed has been inspected and approved by any legally constituted authorities having jurisdiction, and in accordance with the rules of the Company. If additional piping or equipment is installed on such premises, the customer shall secure approval as indicated above and present the Company with satisfactory proof of such approval. The Company, at its discretion, shall have the right to perform reasonable inspections of all piping and associated equipment located on a premises to which gas service is to be or is being supplied.

A customer will not be permitted to interconnect any source of natural gas to its fuel lines which are interconnected with, and supplied by, the Company's distribution system unless customer complies with the provisions of Rule 3.F.

D. ACCESS TO PREMISES

An authorized officer or agent of the Company may enter at all reasonable times any building or other location supplied with service by the Company for the installation, removal, repairing, inspection and examination of meters, pipe and works for supplying or regulating the supply of gas and of ascertaining the quantity of gas supplied, provided, however, such agent exhibits a photo-identification badge and written authority as provided in Section 65 (9) of the Public Service Law.

The Company shall conduct a field investigation as soon as reasonably possible and within 60 calendar days, except where prevented by circumstances beyond the Company's control when there is:

- (a) A request to inspect the meter(s) for accuracy is received as part of a nonresidential service application; or
- (b) A reasonable customer request; or
- (c) The issuance of a field inspection order in accordance with a Company bill review procedure; or
- (d) Notification from any reasonable source that service may not be correctly metered; or
- (e) A directive by Commission or its authorized designee.

A customer or any other person, at any time, who directly or indirectly prevents or hinders a duly authorized officer or agent of this Company from entering the premises or from making an inspection or examination at any reasonable time may be charged \$100.00 for each occurrence.

ISSUED BY: James A. Lahtinen, Vice President Rates and Regulatory Economics, Rochester, New York