

PSC NO: 90 GAS
NEW YORK STATE ELECTRIC & GAS CORPORATION
INITIAL EFFECTIVE DATE: 12/01/12

LEAF: 61
REVISION: 1
SUPERSEDING REVISION: 0

GENERAL INFORMATION

8. BILLING AND COLLECTIONS: (CONT'D)

0. Customer Deposits: (Cont'd)

(1) Deposit Requirements: (Cont'd)

Non-Residential

- (a) The Company may require a customer deposit from any new customer or from an existing customer:
 - 1. who is delinquent; A customer is delinquent for the purpose of deposit assessment if two or more late payments were made within the previous 12 month period; or
 - 2. whose financial condition is such that it is likely that the customer may default in the future; provided, however, that the Company must have reliable evidence of such condition, such as reports from accepted financial reporting services, or credit reporting agencies;
 - 3. who has filed for reorganization or bankruptcy; or
 - 4. who has been rendered a backbill within the last twelve (12) months for previously unbilled charges for service that came through tampered equipment.
- (b) The Company shall offer an existing customer, from whom a deposit is required under Rule 2.B.(2)(a)(i) or (ii), the opportunity to pay the deposit in three installments, 50 percent down and two monthly payments of the balance.
- (c) A request for a deposit or deposit increase will be in writing and will advise the customer:
 - 1. why the deposit is being requested;
 - 2. how the amount of the deposit was calculated;
 - 3. that the deposit is subject to later upward or downward revision based on the customer's subsequent billing history;
 - 4. that the customer may request that the Company review the account in order to assure that the deposit is not excessive;
 - 5. the circumstances under which the deposit will be refunded;
 - 6. that the customer will receive annual notice of the interest credited to the account;
 - 7. about the available deposit alternatives; and
 - 8. that for an existing customer from whom the deposit is being requested because of delinquency or financial condition, the deposit may be paid in three installments.
- (d) The Company will issue to every customer from whom a deposit is obtained, a receipt showing the date, the account number, the amount received, the form of the payment, and shall contain a notice explaining the manner in which interest will accrue and be paid and that the receipt is neither negotiable nor transferable.

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