

PSC NO: 90 GAS
NEW YORK STATE ELECTRIC & GAS CORPORATION
INITIAL EFFECTIVE DATE: 12/01/12

LEAF: 57
REVISION: 1
SUPERSEDING REVISION: 0

GENERAL INFORMATION

8. BILLING AND COLLECTIONS: (CONT'D)

K. Backbilling: (Cont'd)

(2) Non-Residential: (Cont'd)

(c) Limitations on Backbilling Period:

- (i) When the failure to bill at an earlier time was due to Company deficiency, the Company will not bill a customer for service rendered more than twelve months before the Company actually became aware of the circumstance, error, or condition that caused the underbilling, unless the Company can demonstrate that the customer knew or reasonably should have known that the original billing was incorrect.
- (ii) The Company shall not bill a customer for service rendered more than 24 months before the Company actually became aware of the circumstance, error, or condition that caused the underbilling, unless the Company can demonstrate that the customer knew or reasonably should have known that the original billing was incorrect.

L. Combined Billing:

The prices in the respective schedules for gas service are based upon the supply of service to one (1) customer through one (1) meter on one (1) premises, and in no case will service measured at different points of delivery be combined for billing purposes; except for reasons of economy or otherwise, the Company reserves the right to install two (2) or more meters on the same premises and to combine such meter readings for billing purposes.

Issued By: James A. Lahtinen, Vice President – Rates & Regulatory Economics, Binghamton, NY