

PSC NO: 90 GAS
NEW YORK STATE ELECTRIC & GAS CORPORATION
INITIAL EFFECTIVE DATE: 12/01/12

LEAF: 42
REVISION: 1
SUPERSEDING REVISION: 0

GENERAL INFORMATION

8. BILLING AND COLLECTIONS: (CONT'D)

H. Reconnection of Service:

When a customer's service is terminated in accordance with Rule 8.E.1 for non-payment of bills, the Company reserves the right to refuse to furnish service to:

- (1) A residential customer at the same or any other location until:
 - (a) The Company receives the full amount of arrears for which service was terminated; or
 - (b) The Company and the customer reach agreement on a deferred payment plan and the customer pays a down payment, if required; or
 - (c) The Commission or its designee so directs; or
 - (d) The Company receives a commitment of a direct payment or written guarantee of payment from the social services official of the social services district in which the customer resides; or
 - (e) The Company has notice that a serious impairment to health or safety is likely to result if service is not reconnected. Doubts as to whether reconnection of service is required for health or safety reasons shall be resolved in favor of reconnection.
 - (f) The Company will reconnect service to any customer that was suspended as a result of a Supplier-initiated request for suspension for non-payment of commodity service upon the expiration of one year after termination of commodity service by the Supplier. See Rule 8.E.(11) of this Schedule, Termination of Service in Regard to the Purchase of ESCO Accounts Receivable Program (POR).

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