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PSC NO: 119 ELECTRICITY

NEW YORK STATE ELECTRIC & GAS CORPORATION

Initial Effective Date: 12/01/12

Leaf: 45

Revision: 1

Superseding Revision: 0

## GENERAL INFORMATION

2. How Service May Be Obtained: (Cont'd.)

K. Minimum Insulation Standards for the Provision of Electric Service: (Cont'd.)

## 5. Compliance Procedures:

In areas where there is no local building code authority, upon a complaint by a dwelling owner or tenant concerning non-compliance with the provisions of Rule 2.K.2., the Company will perform an on-site inspection to determine conformance with the standards concerning roofs, walls, foundation walls, floors, windows, and doors. The result of this inspection will be provided in writing to the owner (and tenant when applicable) of the dwelling.

Whenever the Company finds, as a result of such inspection or notification by the local building code authority, more than one outstanding complaint against any particular contractor wherein a dwelling constructed by such contractor or builder was found to be in non-compliance with the applicable standards, the Company shall refuse to provide electric service to any construction site of that contractor or builder until all existing violations are corrected. The Company shall undertake random inspections of the future construction work of a past non-complying contractor or builder until such time as the Company is satisfied that the applicable standards are being met.

## 6. Penalties for Non-Compliance:

In the event the Company finds that any dwelling fails to comply with Rule 2.K.2a) or 2.K.2.b, the Company shall impose a 25 percent surcharge on any bill for electric service to the customer until such violations are corrected.

The effective date of the surcharge rate shall be:

- a) Immediately after notice, in the event the owner is directly responsible for the noncompliance.
- b) Ninety days after notice, in the event the owner has not contributed to the deficiencies. No surcharge shall be applied if the owner brings the dwelling into compliance within 90 days.

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