

PSC NO: 90 Gas
NEW YORK STATE ELECTRIC & GAS CORPORATION
Initial Effective Date: 12/01/12

Leaf : 67
Revision: 2
Superseding Revision: 1

GENERAL INFORMATION

8. BILLING AND COLLECTIONS: (CONT'D)

0. Customer Deposits and Refunds: (Cont'd)

(10) New Applicant Deposit Complaint:

The Company will extend service to any new applicant for service who has initiated a complaint on a deposit requested by the Company and will continue to supply service during the pendency of the complaint, provided that the applicant keeps current on bills for service rendered and pays a reasonable amount as a deposit if the complaint challenges only the amount requested.

P. Shared Meters:

In accordance with 16 NYCRR Parts 11.30 through 11.39, and Section 52 of the Public Service Law, when a tenant's service meter also registers utility service use outside the tenant's dwelling, the tenant is not required to pay the charges for that service. The company will establish an account in the owner's name for all service registered on the shared meter after that date and will rebill for past service. A customer may request a copy of the entire rules governing shared meters from the Company's office.

Q. Budget Billing:

(1) Residential:

The Company shall annually offer a budget payment plan to eligible customers. A customer may request to be billed in accordance with the following budget payment plan:

The customer's annual billing will be estimated at the applicable unit prices for estimated usage in the next twelve (12) months. Each month for twelve (12) months, commencing with the next monthly billing cycle, the Customer will be billed a "budget" amount equal to one-twelfth (1/12) of such estimated annual billing.

ISSUED BY: James A. Lahtinen, Vice President Rates and Regulatory Economics, Binghamton, New York