PSC No: 7 Gas   Leaf: 43
Corning Natural Gas Corporation   Revision: 0
Initial Effective Date: 09/01/2012   Superseding Revision:

13.   Discontinuance of Service and Complaints - Residential Customers:
       (Cont'd.)

       A.   Discontinuance of Service: (Cont'd.)

             (4)   Deferred Payment Agreement: (Cont'd.)

                    (g)   Broken Agreements:

                           If a customer fails to make timely payment of
                           installments in accordance with a payment agreement,
                           the Company will send a reminder notice before
                           sending a final notice of termination. If a customer
                           fails to pay an installment by the 20th day after
                           payment was due and has not negotiated a new
                           agreement, the Company will demand full payment and
                           send a final notice of termination in accordance with
                           16 NYCRR 11.4 and 11.10 and Rule 13.A of this tariff.

             (5)   The Company shall not discontinue service to any person for
                    non-payment of bills or for failure to post a required
                    deposit on a Saturday, Sunday, public holiday, or day on
                    which the main business office of the Company is not open
                    for business. For purposes of this section, the term
                    "public holiday" refers to those holidays enumerated in the
                    General Construction Law. The Company shall not
                    discontinue service to any residential customer for non-
                    payment of bills or for failure to post a required deposit
                    on a Friday, or the day immediately preceding a day on
                    which the main business office of the Company is not
                    scheduled to be open for business, or the day immediately
                    preceding a public holiday, or during a two-week period
                    encompassing Christmas and New Year's Day. Residential
                    disconnection shall be made only between the hours of 8:00
                    a.m. and 4:00 p.m.

             (6)   The Company shall permit a residential consumer to
                    designate a third party to receive a copy of every notice
                    of discontinuance of service sent to such residential
                    consumer, provided that such third party indicates in
                    writing his or her willingness to receive such notices.

Issued Under Authority of PSC Order Dated April 20, 2012 in Case No. 11-G-
0280.
Issued by Michael German President & C.E.O., Corning, NY 14830