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Rochester Gas and Electric Corporation

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GENERAL INFORMATION

11. GENERAL RETAIL ACCESS

A. Introduction:

- 1. This Section contains the terms and conditions pertaining to General Retail. The rate options under which customers may take retail access are detailed in Rule 12, Supply Service Options.
- 2. All transmission service within New York State is obtained through the New York Independent System Operator ("NYISO") pursuant to the NYISO Tariffs. This General Retail Access tariff may be revised, modified, clarified, supplemented, amended or superseded as may be necessary as a result of the NYISO Tariffs. RG&E may seek to revise the terms and conditions of the tariff, the Electric Supplier Manual and the Operating Agreement (including any pricing terms) as necessary to comply with the requirements of the NYISO Tariffs.

B. Definitions and Abbreviations:

Definitions for terms and abbreviations pertaining to General Retail Access can be found in Rule 1, Definitions and Abbreviations, of this Tariff.

C. Customer Participation:

1. Eligibility Requirements:

Eligibility to participate in General Retail Access is open to all customers subject to requirements set forth in Rule Nos. 11 (General Retail Access) and 12 (Supply Service Options):

- (a) Customers whose entire load is served under Service Classification No. 10 may be eligible for retail access after their contracts expire, unless their contracts with RG&E permit such customer to become eligible earlier. Upon expiration of such contracts, customers may be eligible to select any Supply Service Option in accordance with Rule 12, Supply Service Options.
- (b) Customers who receive a portion of their Electric Power Supply from NYPA(Recharge NY Power), with Standard Load (non-NYPA load) shall be permitted to take General Retail Access service for their Standard Load. If the NYPA allocation expires or is terminated, the customer will have 30 days to elect a Supply Service option for that load, subject to the provisions of Section 12, Supply Service Options.
- (c) The following customer eligibility requirements also apply:
- i. A Customer, whose Electric Power Supply and delivery would otherwise be provided by RG&E, under S.C. Nos. 1, 2, 3, 4, 6, 7, 8, 9, 10, 11, 12, or 14; may arrange for Electric Power Supply only from an ESCO that meets the requirements set forth herein.
- ii. A Customer may select only one ESCO at a time per customer account per utility type, regardless of the number of service points.

ISSUED BY: James A. Lahtinen, Vice President Rates and Regulatory Economics, Rochester, New York