

PSC No: 19 - Electricity
Rochester Gas and Electric Corporation
Initial Effective Date: December 1, 2012

Leaf No. 23
Revision: 1
Superseding Revision: 0

GENERAL INFORMATION

2. HOW TO OBTAIN SERVICE (Cont'd)

C. APPROVAL OF INSTALLATION

Before service is supplied at any location, a Certificate of approval from a competent inspection body, and/or any legally constituted authorities having jurisdiction, must be furnished by each applicant. The customer's electric equipment must be maintained according to the rules of the National Electric Code and the rules and regulations of the Company. If additional wiring or equipment is installed on such premises, the customer shall notify the Company, before its connection to the Company's service, and secure approval as indicated above.

As a guide for the applicant or the electrical contractor regarding an installation, the Company has prepared "Requirements for the Installation of Electric Services and Meters", copies of which are on file at the local offices. As issued and as modified from time to time, these specifications will be enforced.

D. ACCESS TO PREMISES

An authorized officer or agent of the Company may enter at all reasonable times any building or other location supplied with service by the Company for the installation, removal, repairing, inspection and examination of meters, wire and works for supplying or regulating the supply of electricity and of ascertaining the quantity of electricity supplied, provided, however, such agent exhibits a photo-identification badge and written authority as provided in Section 65 (9) of the Public Service Law.

The Company shall conduct a field investigation as soon as reasonably possible and within 60 calendar days, except where prevented by circumstances beyond the Company's control when there is:

- (a) A request to inspect the meter(s) for accuracy is received as part of a nonresidential service application; or
- (b) A reasonable customer request; or
- (c) The issuance of a field inspection order in accordance with a Company bill review procedure; or
- (d) Notification from any reasonable source that service may not be correctly metered; or
- (e) A directive by Commission or its authorized designee.

A customer or any other person, at any time, who directly or indirectly prevents or hinders a duly authorized officer or agent of this Company from entering the premises or from making an inspection or examination at any reasonable time may be charged \$100.00 for each occurrence.

ISSUED BY: James A. Lahtinen, Vice President Rates and Regulatory Economics, Rochester, New York