## 4. Business Complex Service Offerings

### 4.2 Business Service Offerings

C. Q.Integrity
3. Terms and Conditions (Cont'd)
b. Pricing Arrangements
(1) Q.Integrity offers two different pricing arrangements, Options D and E. The customer may select either of these options, however, shortfall penalties apply if the customer does not meet the product's minimum revenue commitments. The term of a Q.Integrity Option D or E agreement begins on the first day of the billing cycle following the date of the customer's signature.
(2) Option D

Option D requires customers to sign a term commitment of one, two, or three years and meet a minimum volume of $\$ 50,000.00$ per month in contributing services.
(3) Option E

Requires customers to sign a term commitment of one, two, or three years and select an Annual Usage Minimum commitment that must be met during each Annual Period. Customers must select one of the five Option E annual usage minimums set forth in the following table:

## Annual Usage Minimum Tiers

- (Option E Only)
(a) $\$ 1,200,000.00$
(b) $\$ 1,800,000.00$
(c) $\$ 2,400,000.00$
(d) $\$ 3,600,000.00$
(e) $\$ 4,800,000.00$

