

Qwest Communications Company, LLC d/b/a CenturyLink QCC
PSC NO. 1 - TELEPHONE
Interexchange Services
Effective Date: September 12, 2012

Section 13
Leaf 16
Revision: 0
Superseding Revision:

13. ADVANCE COMMUNICATION SERVICE OFFERINGS

13.5 Q.GUARANTEED

A. General Description

Q.Guaranteed is a voice and data service offering flat rates based on term and minimum usage commitments. Q. Guaranteed is designed for existing Q. Guaranteed businesses spending up to \$100,000.00 per month. It is available on a month-to-month basis, 1-year, 2-year, or 3-year term commitment and the terms have 13 commitment levels.

B. Terms and Conditions

1. Q. Guaranteed customers are eligible to receive guarantees. See Qwest Rates and Services Schedule Interstate No. 3.
2. Renewals
 - a. The customer or Qwest may terminate the term commitment at the end of the initial term by providing not less than 30 days written notice. The customer's notice of termination must be sent to:

Qwest Communications Company, LLC
Attention: Cancellation Notification
Department 0270/1021
4650 Lakehurst Court
Dublin, OH 43016
 - b. If written notification is not submitted to Qwest at least 30 days prior to the expiration of the term commitment, and Qwest has not given notice of termination to the customer, this term commitment shall automatically renew based on the same terms and conditions, at the same monthly commitment level and initial term, and at the tariffed rates in effect at the time of such renewal.

Issued by: Chantel Mosby

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