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Conversent Communications of New York, LLC d/b/a EarthLink Business

PSC No. 1 - Telephone

Effective Date: September 8, 2012

Leaf 139 Revision: 0 Superseding Revision:

COMPETITIVE TELECOMMUNICATIONS SERVICE TARIFF

SECTION 6 - BASIC BUSINESS SERVICES (CONT'D.)

6.2 Service Descriptions and Rates, (Cont'd.)

Custom Calling Features 6.2.9

The features in this section are available to Customers on an individual basis month-tomonth or as part of multiple feature packages. Multiple feature packages are described with services with which they are available. All features are provided subject to availability or facilities. Certain features may not be available with all classes of service.

A. Feature Descriptions

Auto Call Back: Automatically re-dials the last caller.

Auto Re-Call: Automatically dials a busy number for up to 30 minutes until it's available.

Call Block: Allows the Subscriber to block different types of outgoing calls (e.g., any blocking option except 900/976 blocking, which is automatically provisioned and free of charge).

Call Forward Variable: Allows the Subscriber to forward all incoming calls to a predetermined telephone number.

Call Forward Busy/No Answer: Allows the subscriber to forward incoming calls to a predetermined number when the phone is busy or when the Subscriber does not answer within a predetermined number of rings.

Call Trace: Will trace a Aprank@ or threatening call, and record the call detail, including the Subscriber's number and the number of the caller. This information is for law enforcement use only.

Call Transfer Deluxe: Allows users to transfer calls.

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