

Conversent Communications of New York, LLC
d/b/a EarthLink Business
PSC No. 1 - Telephone
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COMPETITIVE TELECOMMUNICATIONS SERVICE TARIFF

SECTION 9 - TOLL AND OPERATOR SERVICES (CONT'D.)

9.5 Operator Call Completion Service

9.5.1 General

This service provides Customers who have received a requested intraLATA telephone number from directory assistance service, the option of having an intraLATA call dialed and completed to that requested telephone number, where suitable facilities exist.

Operator Call Completion is available with all telephone numbers in the company's directory assistance service data base except the following numbers:

InterLATA numbers
700, 800/888 toll free numbers and 900 numbers
976 and 540 numbers
920 and 970 numbers
550 numbers
Nonpublished service numbers

For Customers requesting more than one directory assistance number, the Operator Call Completion option is available only to the last telephone number requested.

9.5.2 Application of Rates and Charges

The charge for Operator Call Completion is in addition to the applicable direct dialed or operator assisted directory assistance service rates, local usage charges, Message Telecommunications Service (MTS) rates, and calling card, travel card, collect and bill to third number incremental charges.

The charge for Operator Call Completion applies for each call dialed and completed for the Customer except when the calling party is identified as being handicapped and unable to dial the call because of the handicap.

9.5.3 Rates and Charges

	<u>Minimum</u>	<u>Maximum</u>
Per each call dialed and completed	\$0.15	\$0.55

Issued By: Vice President, Tax, Atlanta, Georgia 30309