

Conversent Communications of New York, LLC
d/b/a EarthLink Business
PSC No. 1 - Telephone
Effective Date: September 8, 2012

Leaf 148
Revision: 0
Superseding Revision:

COMPETITIVE TELECOMMUNICATIONS SERVICE TARIFF

SECTION 6 - BASIC BUSINESS SERVICES (CONT'D.)

6.2 Service Descriptions and Rates, (Cont'd.)

6.2.10 RealBusiness Integrated DSL, (Cont'd.)

C. Limitations, (Cont'd.)

The Company will not provision service on facilities that are determined by the Company to be unsuitable. Facilities-based service may not be available to the Customer, or the Customer may not have the selection of all of the Company's facilities-based offerings, depending on the distance of the Customer from the serving CO and the type and condition of the facilities.

DSL service will be provided subject to the availability and limitations of the wire centers and outside plant facilities and is only available where technical capabilities permit. The actual data transmission rate, and, therefore, a circuit's ability to accommodate multiple voice lines, depends on a number of factors, including, but not limited to (1) the distance from the Customer to the serving wire center, (2) the type of copper facility (wire gauge) and (3) the physical plant. Additionally, unlike many conventional telecommunications technologies, DSL requires that suitable electrical power be supplied at the Customer's premises for the service to be functional. The Company is not responsible for service outage credits or other liabilities of any nature due to electrical power failure at the Customer's location(s).

Issued By: Vice President, Tax, Atlanta, Georgia 30309