

PSC NO: 10 – Electricity  
Consolidated Edison Company of New York, Inc.  
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## GENERAL RULES

### 19. Retail Access Program – Continued

#### 19.2 General Rules for Retail Access Service

- 19.2.1 Con Edison will provide Retail Access Service to a Customer provided that the Customer has been enrolled pursuant to the requirements of General Rule 19.2.9 and, if applicable, the Customer's ESCO meets all terms and conditions of this Rate Schedule, the Operating Procedure, the UBP, and any applicable tariffs on file with the FERC, until (a) the Company receives notice from the ESCO or the Customer that the Customer-ESCO arrangement is terminated and no ESCO provides new enrollment information for the Customer, (b) the ESCO's eligibility is suspended or revoked by the Department of Public Service or by the Company, (c) the Customer informs the Company that the Customer desires to take service as a Full Service Customer, (d) the Customer terminates service with the Company, (e) the Company disconnects service in accordance with this Rate Schedule, or (f) the Company suspends Delivery Service pursuant to an ESCO request.
- 19.2.2 Retail Access Service will be provided in accordance with the UBP, the Operating Procedure, and orders of the PSC regarding retail access service. Changes to the Operating Procedure will be effective on the first day of the second calendar month following their submission to the Staff of the Commission unless otherwise directed by the PSC. In the event of any inconsistency between the Operating Procedure and this Rate Schedule, the Rate Schedule will govern. The Operating Procedure can be viewed on the Internet and is available for examination at all customer service walk-in centers.

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