## GENERAL RULES

## 19. Retail Access Program - Continued

### 19.3 Energy Service Company ("ESCO") Participation - Continued

19.3.6 Consolidated Billing and Payment Processing Services

Subject to limitations set forth below, an ESCO and the Company may agree for one party to perform consolidated billing and payment processing services on behalf of the other. Billing and payment processing services are governed by the terms and provisions of retail access billing and payment processing practices as specified in the UBP and by such other terms and conditions not inconsistent with otherwise applicable laws, regulations, and PSC orders.

If an ESCO and the Company agree for one party to perform consolidated billing and payment processing services on behalf of the other, the Company and ESCO will execute a billing services agreement. The Company will provide Consolidated Bills in connection with the purchase of receivables program pursuant to the Consolidated Utility Billing Service and Assignment Agreement executed by the Company and the ESCO. Consolidated Bills for residential Customers are limited to Company-issued Consolidated Bills. An ESCO may provide Consolidated Bills for its Customers who are not Residential Customers.

If the Company determines, in its sole discretion, that an ESCO is not in compliance with the dispute resolution procedure specified in the Consolidated Utility Billing Service and Assignment Agreement, the Company will assess a charge to the ESCO equal to the amount disputed by the Customer.

