

PSC NO: 10 – Electricity  
Consolidated Edison Company of New York, Inc.  
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## GENERAL RULES

### 13. Access and Tampered Equipment – Continued

#### 13.2 No Access Procedure - Non-Residential Accounts

The Company will be exempt from the requirements of the No Access Procedure for meters served by Meter Data Service Providers.

- 13.2.1 The Company shall provide no access notices for non-residential accounts when the bill has been estimated pursuant to “a” or “b” of General Rule 10.7 commencing with: the second consecutive estimated bill to an account billed for demand; or the fourth consecutive estimated bill in the case of an account not billed for demand; or the tenth consecutive bill based on a remote registration device or a Customer reading.
- 13.2.2 The no access notices and charges shall be directed only to the access controller. In any case where the access controller is not the Customer of the subject account, a copy of these no access notices shall also be sent to the Customer at the same time.
- 13.2.3 The series of no access notices shall be as follows:
  - a. The first notice shall advise the access controller that unless access to the Customer's meter is provided on the next meter reading date or a special appointment to read the meter is made and kept by the access controller prior to that date, a no access charge not to exceed \$100.00 per building will be added to the access controller's next bill and to every bill thereafter until access to the Customer's meter is provided, but that no charge will be imposed if an appointment is arranged and kept. The notice shall advise the access controller that the Company will arrange a special appointment for a reading of the Customer's meter if the access controller calls a specified telephone number.
  - b. The second notice shall advise the access controller of the no access charge that has been added to the access controller's bill and that unless access to the Customer's meter is provided on the next meter reading date or a special appointment to read the meter is made and kept by the access controller prior to that date, another charge will be added to the access controller's next bill. The notice shall further explain that if the access controller's service can be physically terminated without obtaining access, steps to terminate service will follow, and that in the event that the access controller's service cannot be physically terminated, steps to obtain a court order to gain access to the Customer's meter will follow. The notice shall advise the access controller that the Company will arrange a special appointment for a reading of the Customer's meter if the access controller calls a specified number.

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