Status: CANCELLED Received: 08/04/2011 Effective Date: 08/25/2011

VOXBEAM TELECOMMUNICATIONS, INC.

Initial Effective Date: August 25, 2011 Original Sheet No. 34

New York P.S.C. Tariff No. 2

### **SECTION 4 – RATES, Continued**

### 4.5. SPECIAL RATES FOR THE HANDICAPPED

### 4.5.1. Directory Assistance

There shall be no charge for up to fifty (50) calls per billing cycle from lines or trunks serving individuals with disabilities. The Company shall charge the prevailing tariff rates for every call in excess of fifty (50) within a billing cycle.

# 4.5.2. Hearing and Speech Impaired Persons

Intrastate toll message rates for TDD users shall be evening rates for daytime calls and night rates for evening and night calls.

## 4.5.3. Telecommunications Relay Service

For intrastate toll calls received from the relay service, the Company will when billing relay calls discount relay service calls by 50 percent off of the otherwise applicable rate for a voice non-relay call, except that where either the calling or called party indicates that either party is both hearing and visually impaired, the call shall be discounted to 60 percent off of the otherwise applicable rate for a voice non-relay call. The above discounts apply only to time-sensitive elements of a charge for the call and shall not apply to per call charges such as a credit card surcharge.

Issued By:

Joseph Isaacs
Chief Regulatory Officer
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Cancelled by supplement No. 1 effective 09/02/2023