

VOXBEAM TELECOMMUNICATIONS, INC.
Initial Effective Date: August 25, 2011

New York P.S.C. Tariff No. 2
Original Sheet No. 28

SECTION 2 - RULES AND REGULATIONS, Continued

2.16. HEALTH CARE PROVIDERS' SUPPORT PROGRAM, Continued

2.13.2 Rates and Charges, Continued

- B. Each eligible health care provider that cannot obtain toll-free access to an Internet service provider is entitled to receive toll charge credits for toll charges imposed for connecting to an Internet service provider as per the FCC Rules. Such toll charges are available pursuant to applicable toll tariffs.

2.17. FLEXIBLE PRICING

- 2.17.1 Flexible pricing sets minimum and maximum rates that can be charged for telephone service. The Company may change a specific rate within the established range of rates on one day's notice to Customers and the Commission.
- 2.17.2 The Company may change prices at any time subject to regulatory requirements by filing a revised Effective Rate Schedule, Addendum, with the Commission. A rate shall not be changes unless it has been in effect for at least thirty (30) days.
- 2.17.3 Individual written notice to Customers of rate changes shall be made in accordance with Commission regulations.
- 2.17.4. A Customer may request that the Company disconnect service that is provided under the flexible pricing due to a price increase. The Customer will be credited for the difference between the new price and the old price retroactive to the effective date of the price increase if the Customer notifies the Company of its desire to disconnect service within twenty (20) days of receiving notification of the price increase.

Issued By:

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Cancelled by supplement No. 1 effective 09/02/2023