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BILLING AND COLLECTION SERVICES

4.1 Billing Name and Address Service

Billing Name and Address (BNA) Service is the provision of the complete billing name, street address, city or town, state and zip code for a telephone number assigned by the Company.

BNA Service is provided for the sole purpose of permitting the Customer to bill its telephone communications service to its End Users and may not be resold or used for any other purpose, including marketing activity such as market surveys or direct marketing by mail or by telephone.

The Customer may not use BNA information to bill for merchandise, gift certificates, catalogs or other services or products.

BNA Service, which allows Customers to submit the End User's ten-digit Automatic Number Identification (ANI) for returned End User BNA, is provided on both a manual and mechanized basis.

On a manual basis, the BNA information may be requested by a written request (i.e. U.S. mail or facsimile). On a mechanized basis, the Customer- initiated request for information is available through electronic data transmission. The Company, upon receipt of the Customer's request, will process the ANI. If the BNA information is available within the Company's billing records, the Company will produce a report of the associated BNA information in either a paper or electronic data transmission media.

BNA information is furnished for 10XXX or 101XXXXX dialing, collect, bill to third number and messages charged to a calling card that is resident in the Company's database.