

Budget PrePay, Inc.
d/b/a Budget Phone
PSC NO: 2 - Telephone
Effective Date: December 9, 2011

Leaf: 131
Revision: 0
Superseding Revision:

LOCAL EXCHANGE SERVICES TARIFF

SECTION 8 - SPECIAL SERVICES AND PROGRAMS (CONT'D.)

8.3 Special Equipment For The Hearing Or Speech Impaired Customer

- 8.3.1 As required by Section 92-a of New York State Public Service Law, the Company will provide, upon request, specialized telecommunications equipment for a customer certified as hearing or speech impaired.
- 8.3.2 A customer can be certified as hearing or speech impaired by a licensed physician, otolaryngologist, speech-language pathologist, audiologist or an authorized representative of a social agency that conducts programs for persons with hearing or speech impairments in cooperation with an official agency of the State of New York.
- 8.3.3 The Company will make every reasonable effort to locate and obtain equipment for a certified customer.
- 8.3.4 The customer may purchase equipment at a price not to exceed the actual purchase price (including any applicable shipping costs) the Company pays.
- 8.3.5 The Company will also advise the customer who requests this equipment of the applicable terms for purchase.

Issued By: David Donahue, Chief Financial Officer, Bossier City, LA 71111