

Budget PrePay, Inc.
d/b/a Budget Phone
PSC NO: 2 - Telephone
Effective Date: December 9, 2011

Leaf: 39
Revision: 0
Superseding Revision:

LOCAL EXCHANGE SERVICES TARIFF

SECTION 2 - GENERAL RULES AND REGULATIONS, (CONT'D.)

2.11 Allowed for Interruptions of Service (Cont'd.)

2.11.1 Credit for Interruptions (Cont'd.)

- C. A credit allowance will be given, upon request of the customer to the business office, for interruptions of 30 minutes or more. Credit allowances will be calculated as follows:
1. if interruption continues for less than 24 hours:
 - a. 1/30th of the monthly rate if it is the first interruption in the same billing period.
 - b. 2/30ths of the monthly rate if there was a previous interruption of at least 24 hours in the same billing period.
 2. if interruption continues for more than 24 hours:
 - a. if caused by storm, fire, flood or other condition out of Company's control, 1/30th of the monthly rate for each 24 hours of interruption.
 - b. for other interruption, 1/30 of the monthly rate for the first 24 hours and 2/30ths of such rate for each additional 24 hours (or fraction thereof); however, if service is interrupted for over 24 hours, more than once in the same billing period, the 2/30ths allowance applies to the first 24 hours of the second and subsequent interruptions

Two or more interruptions of 15 minutes or more during anyone 24-hour period shall be considered as one interruption.

Issued By: David Donahue, Chief Financial Officer, Bossier City, LA 71111